IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of) Examiner:
)
Nicolas Kourim, et al.) Group Art Unit:
)
Serial No. 10/036,266) File No. 594P
)
Filed: December 24, 2001)
)
For: SYSTEM FOR MONITORING,) San Francisco, California
     ANALYZING AND IMPROVING)
     PERFORMANCE OF)
     INFORMATION SYSTEMS AND)
     THEIR IMPACT ON BUSINESS)
     PROCESSES)
_____)

Hon. Commissioner of Patents and Trademarks
Washington, D.C. 20231

Sir:

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INFORMATION DISCLOSURE STATEMENT
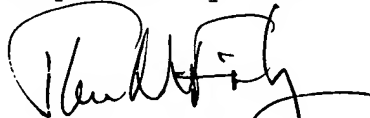
The following U.S. patents are cited as possibly pertinent

to this patent application:

U.S. Patents

No. 6,275,977   No. 6,219,654   No. 5,598,012

No. 6,256,676   No. 6,208,345   No. 5,913,061

No. 6,249,768   No. 6,170,011   No. 5,890,132

No. 6,237,020   No. 6,167,448

Form PTO-1449 and copies of the cited references are enclosed. It is requested that the above references be made of record in this application.

Respectfully submitted,

Date: March 14, 2003

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U.S. DEPARTMENT OF COMMERCE
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ATTY. DOCKET NO. S94P

SERIAL NO. 10103626

LIST OF PRIOR DOCUMENTS CITED BY APPLICANT
(use several sheets if necessary)

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APPLICANT Kourim et al

FILED 12/24/2001

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U.S. PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	AA	6275977	8/14/01	Nagai et al			
	AB	6286676	7/3/01	Taylor et al			
	AC	6249768	6/19/01	Tulskie, Jr et al			
	AD	6237020	5/22/01	Leymann et al			
	AE	6219654	4/17/01	Ruffin			
	AF	6208345	3/27/01	Sheard et al			
	AG	6170011	1/2/01	Macleod Beck et al			
	AH	6167448	12/26/00	Hemphill et al			
	AI	5958012	11/28/99	Battat et al			
	AJ	5913061	6/15/99	Gupta, et al.			
	AK	5890133	3/30/99	Sanders			

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES	TRANSLATION NO
	AL							
	AM							
	AN							
	AO							
	AP							

OTHER PRIOR ART (Including Author, Title, Date, Pertinent Pages, Etc.)

	AR	
	AS	
	AT	

EXAMINER	DATE CONSIDERED

USCOMM-UC 80-3983